

## Maintenance

### Cleaning

Routine washing is recommended for maximum performance. The following cleaning methods are recommended:

- Wash with sponge, cloth or soft brush using water and detergent.
- Standard high-pressure hand spray:  
Maximum pressure – 1200 PSI/80 bar.  
Maximum water/wash solution temperature - 140°F/60°C.  
Minimum of 12 inches/30cm distance between spray tips and markings.  
Cleaning wand or spray tips to be at no greater angle than 45° from perpendicular to the marking's surface.  
Use Spray Tip – #1505 (15 deg spray angle, 05 capacity size)
- When using metal brighteners, follow manufacturer's recommendations for dilution. Thoroughly rinse from marking after soaking vehicle.

### Storage

- Store in a cool, dry area out of direct sunlight.
- Temperature 65-75°F (18-24°C)
- Humidity 30-50%
- Store rolls horizontally, in carton or in original packaging.

### Shelf Life

Apply series 963 markings within one year of receipt of material.

## Health and Safety Information

Read all health hazard, precautionary, and first aid statements found in the Material Safety Data Sheet and/or product label of chemicals prior to handling or use.

## General Performance Considerations

Series 963 markings will provide maximum durability when:

- NADCO® recommended procedures are followed.
- Markings are applied to vertical surfaces (within +20°)

Actual durability will be based on actual customer use conditions. Durability can be reduced if recommended techniques are not followed, including:

- Improper application or surface preparation.
- Failure to cut markings around rivets, seams and body panels.
- Improper use of high pressure cleaning.
- Spillage of chemicals or solvents.

## Warranty

NADCO® warrants that NADCO® 711-2 Flexible Prismatic Conspicuity Markings Series 963 sold by NADCO® to be used for markings in the United States and Canada will remain effective for the intended use and meet the stated minimum values for coefficient of retroreflection for 5 years when applied on vertical (+/- 20°) surfaces. If the NADCO® reflective marking as is applied in accordance with all NADCO® application and fabrication procedures, including the exclusive use of NADCO® recommended application equipment; and if the emblem or marking deteriorates due to natural causes, such as fading, cracking, peeling, lifting, or discoloration; NADCO®'s sole responsibility and purchase's exclusive remedy shall be that NADCO® will provide replacement of the NADCO® material.

## Conditions

Such failures must be solely the result of design or manufacturing defects in the NADCO® reflective markings and not of outside cause such as: improper handling, maintenance or installation; use of application procedures not recommended by NADCO®; failure of substrate; exposure to chemicals, abrasion and other mechanical damage from fasteners use to mount the marking; collisions, vandalism or malicious mischief.

NADCO® reserves the right to determine the method of replacement.

Replacement markings will carry the unexpired warranty of the markings they replace.

Claims made under this warranty will be honored only if NADCO® is notified of a failure within a reasonable time, reasonable information requested by NADCO® is provided, and NADCO® is permitted to verify the cause of the failure.

### Limitation of Liability

NADCO® liability under the warranty is limited to replacement as stated herein, and NADCO® assumes no liability for any incidental or consrquential damages, such as lost profits, business or revenues in any way related to the product regardless of the legal theory on which the claim is based.

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